# Kathleen Frishman

Portfolio: www.katefrishman.com/portfolio/

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**Summary:** Experienced trainer and team leader comfortable working in tightly regulated healthcare environments. Solid course authoring, writing, and editing skills.

#### **Education:**

Bowling Green State University, Master's of Education in Instructional Design and Technology. Anticipated May 2022

Bowling Green State University, Bachelor's of Liberal Studies, concentration in technical writing and editing

Owens State Community College, Associate Degree Nursing. Ohio license RN323029.

**Skills:** Articulate Storyline 360, Articulate Rise, Microsoft Office, audio recording, screencasting, training, team leadership

## **Experience:**

#### Center Medical Specialist/Trainer-BPC Plasma February 2021-present

- Training new and existing medical team members
- Creating and revising job aids
- Completing donor physical exams and assisting the center physician
- Emergency care during donor adverse reactions

### Medical Operations Supervisor-Biotest Plasma January 2019-May 2020

- Training new and existing medical team members
- Creating and revising job aids
- Scheduling and assignments
- Completing QA audits
- Cross-trained to reception and unit processing

### Hospice nurse-Bridge Home Health and Hospice June 2013-September 2018

- Assessment, care and documentation of terminal patients
- Family and patient education

### LPN Instructor-Athena Academy September 2015-April 2016

#### Classes taught:

- Intro to Nursing
- Nursing Capstone.

# Freelance copy editor April 2011-June 2016

Major projects and focus:

- Multi-author ESL text "Genetics of Aggression"
- Doctor of Nursing Practice theses
- E-books
- Neuroscience research papers